



We Deliver Precision®

For Our Customers & Ourselves

*The Quality Policy of Ulbrich Stainless Steels & Special Metals, Inc.
encompasses one critical core value of:*

Enhancing and Achieving Customer Satisfaction through

*Continuous Improvement
Providing Quality Products, Services, and Solutions
Promoting Operational Excellence*

In Support of this policy Ulbrich will ensure that:

- *All employees are given ownership for the Quality of Product or Service that they provide.*
- *Ulbrich will work in partnership with Customers, employees, and suppliers to provide excellence in performance and customer satisfaction in a competitive market place, particular to:*
 - *Providing Solutions to Complex Problems*
 - *Provide Total Cost alternatives*
 - *Continuously train our employees and our customers*
 - *Provide a safe work environment for our employees and our customers*
 - *Utilize Objective measures to drive continuous improvement of how Ulbrich does business*

A handwritten signature in black ink that reads "Chris Ulbrich".

Chris Ulbrich
Chief Executive Officer